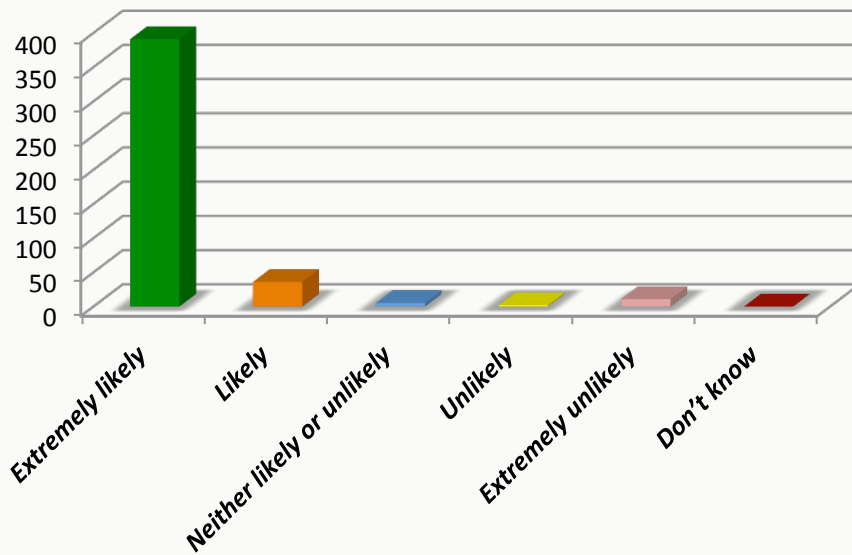


Simmondley Medical Practice

Friends and Family Test – Results August 2017 – October 2017

**How likely are you
to recommend our GP practice to friends and family
if they needed similar care or treatment?**

Here is what our patients say;



- *"The service received is always first class and the staff are polite, professional and friendly."*
- *"Fourteen years at Simmondley medical practice , my daughter and I have always had excellent care and attention from all members of staff. Thank you."*
- *"Very friendly staff and very accommodating. The doctors are great and didn't have to wait long."*

Some Patients' Comments:

- *"I'm not the easiest person to deal with and I have very high expectations but in respect to the service I receive from all the team Thank You."*
- *"My appointment this morning was efficient and professional yet the doctor also showed a warm and interested manner. I appreciate that I can always get an appointment."*
- *"Just to add a comment - this morning's organisation of the flu jabs was brilliant and the Nurse was lovely. Thank you."*
- *"The staff are brilliant. Also met the new nurse, very impressed with her. Also thanks to the doctor for sorting me out with my toe, excellent service xxxx."*
- *"Very happy with way the doctor dealt with my issues. A doctor who actually listens then takes actions."*
- *"The doctor's wealth of experience is used to its full, I actually enjoy going to see him."*
- *"Excellent service."*
- *"The reception staff at SMP are always friendly and efficient I also have total confidence in my family doctor."*
- *"Always first class treatment, from this practice, from the reception, nurses and doctors thank you."*
- *"My diabetic nurse is always awesome and so nice and caring :)"*
- *"The people of Simmondley are so lucky to have such wonderful helpful doctors and not forgetting marvellous helpful staff. You are all doing a great job."*
- *"A modern, good and all the time, improving practice."*