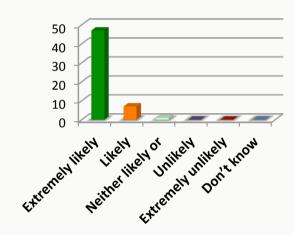
Simmondley Medical Practice

<u>Friends and Family Test – Results November 2015 – January 2016</u>

Patient Comments:

- "Good knowledge and experience from all staff at the practice."
- "Being local, the staff know you and your history, making personalised care easier to obtain."
- "We are new patients who have received excellent care and consideration in the last few weeks."
- "I can always get to see my GP, also always listen to what I have to say."
- "Flexibility of staff. Short time to get appointment usually same or next day."
- "Always get an appointment quickly and lovely caring attitude. Best Doctors I have had."
- "The surgery always accommodate me and my needs. I also have a little girl (10 months old) and the doctors are excellent, always fitting in when required."
- "Very good practice, will always contact you and keep you informed."
- "Love this surgery. Caring reception staff, nurses and doctors and good at referring on for more complicated needs."
- "Doctors are always quick to see you and receptionists are very pleasant."
- "I have been a patient here for 28 years. All staff are caring and obliging and we know each other well. Though the doctors have come and gone we are as a family. Happy with our practice."
- "No long wait to book appointments. Appointments run on time. Friendly Staff. Knowledgeable Doctors"

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



- "Very happy with the surgery in every aspect."
- "Everyone in Glossop speaks very highly of the practice."
- "It is an excellent practice, highly recommended."
- "Always had good care. Easy to get an appointment."