

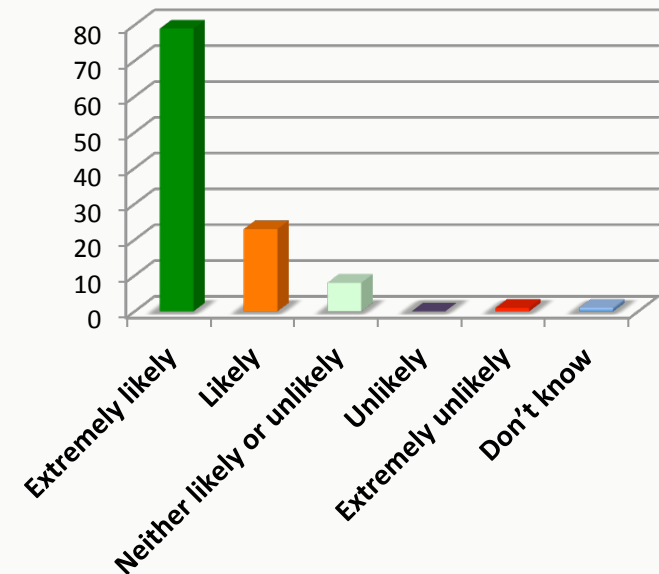
# Simmondley Medical Practice

## Friends and Family Test – Results May 2015 – July 2015

### Patient Comments:

- *“I can always get appointments. All the front of house staff are very welcoming and nothing is too much trouble.”*
- *“The Doctors listen to the problems you have and try their best to resolve your problem quickly and professionally.”*
- *“Supportive surgery, always very accommodating. I have a young daughter and the surgery are always very helpful which is good as I know I don't have to worry if she is ill and needs to see a Doctor quickly.”*
- *“Have always had good treatment and help from the GP and nurses for myself and all the family.”*
- *“I feel that the service I have received has been excellent.”*
- *“Treated with respect and symptoms explained.”*
- *“Excellent service from doctors, nurses and staff. Quick appointments.”*
- *“Always pleasant friendly greeting. Always able to see doctor or nurse within 24 hours. Very thorough when investigations needed.”*
- *“Very grateful for the care I have always had. Reception staff very helpful, always.”*
- *“Happy People. Helpful and more important – polite.”*
- *“None really, just keep doing what you are. Weekend and Bank Holiday opening is very appreciated.”*
- *“Have confidence in practice. No problem getting appointments.”*

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**



- *“Best doctors in Glossop”.*
- *“Very understanding and I was listened to.”*
- *“Very efficient surgery, all the staff and doctors really nice, pleasant.”*