

## Chairman's Review of Year

It has been another successful year for Simmondley PPG with a stable number of members forming the group. We have held five meetings throughout the year and covered a lot of topics. There have been changes within both our practice and local neighbourhood

- The PPG, in conjunction with Simmondley Medical Practice Staff, held another successful Christmas Raffle. HeadsTogether Glossop were the sole beneficiaries and a presentation of £222 was made to them with publicity featuring in the Glossop Chronicle. Thanks to all who donated prizes, patients who purchased tickets and staff for selling tickets
- NAPP (National Association for Patient Participation) membership continues with regular ebulletins being circulated for PPG members' benefit
- PPG members were adding to the support to try and prevent the closure of Shire Hill Hospital, and to help mould its future. Unfortunately this was unsuccessful but our voice, along with many other Glossop residents, was heard and contributed towards the planning for the provision of future care
- The Friends and Family Survey has been in existence in the practice for many years and has moved more recently to a paperless, but still anonymous, system using SMS messaging. This has not been without the occasional teething problem but the PPG members responsible have continued to publish quarterly reviews. Thanks go to Mike, Sue and Yvonne for their involvement. There have been a few unfavourable comments which have been fed back to practice staff but a high percentage of patients are very pleased with the service received from Simmondley Medical Practice
- New data protection regulations (GDPR) came into force in May and a suitable policy was agreed and adopted which will be validated at each Annual General Meeting
- After much deliberation and debate amongst members a Confidentiality Policy has been agreed. PPG members will sign this at the AGM and it will be reviewed as deemed appropriate. Anybody not wishing to sign the policy will be asked to leave meetings should items of a confidential nature be discussed
- Lesley Surman, in her association with the Patient Neighbourhood Group, was involved in organising and hosting the first Wellbeing Open Day in conjunction with the Bureau. This was held at Bradbury House and Dr Jha and several PPG members attended for both moral support and to learn about the third sector schemes on offer to help with the wellbeing of our patients
- Regular feedback from the Patient Neighbourhood Group has highlighted its involvement in the local community and suggestions have been fed back to the PNG from our own meetings to help shape the way forward for patients local to Glossop. Thanks are expressed to Lesley Surman for her involvement
- Regular updates have been received from the Bureau in respect of their progress and how they can help provide services to support the Practice. Thanks to Charlotte Leonhardsen
- David Swanston has undergone further training in First Aid and has qualified as a Community First Responder. In his new role he has been visiting schools and other

organisations promoting, demonstrating and giving training in the administration of CPR and stressing how important it is

- The Practice has seen several changes over the past year
  - The introduction of later opening hours and early morning appointments to see the nurse – these changes are mainly patient led
  - An orthopaedic consultant now visits once a month and can see up to ten patients – this will help alleviate unnecessary, often inconvenient, trips to the hospital
  - A new operating theatre has been constructed on site
  - Automatic doors, again patient led, have been installed. These will help the elderly, infirm, mobility impaired and mothers with young children in buggies
  - Online check-in has been introduced
  
- The National GP Survey 2018 showed that Simmondley Medical Practice received higher scoring results in all categories but one when compared with two other local surgeries. A summary quotation was “*This practice has scored higher than their CCG average in every question.*” What a fantastic achievement! Thanks to Ian Rigg for carrying out the comparison and highlighting this accolade.

Finally I thank all members of the PPG and Simmondley Medical Practice staff for their support, both within our PPG and the local community. All our members are volunteers and dedicate time and effort into helping shape the future of our health providers