

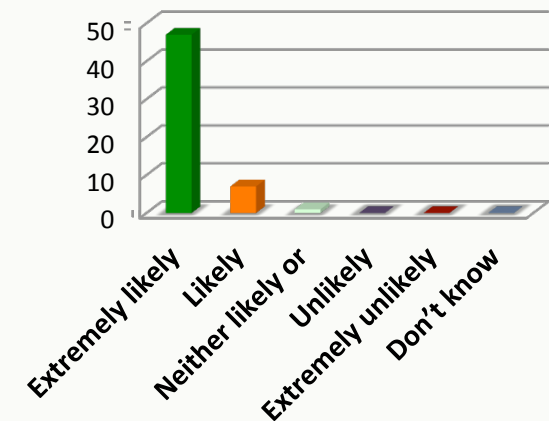
# Simmondley Medical Practice

## Friends and Family Test – Results November 2015 – January 2016

### Patient Comments:

- *“Good knowledge and experience from all staff at the practice.”*
- *“Being local, the staff know you and your history, making personalised care easier to obtain.”*
- *“We are new patients who have received excellent care and consideration in the last few weeks.”*
- *“I can always get to see my GP, also always listen to what I have to say.”*
- *“Flexibility of staff. Short time to get appointment – usually same or next day.”*
- *“Always get an appointment quickly and lovely caring attitude. Best Doctors I have had.”*
- *“The surgery always accommodate me and my needs. I also have a little girl ( 10 months old ) and the doctors are excellent, always fitting in when required.”*
- *“Very good practice, will always contact you and keep you informed.”*
- *“Love this surgery. Caring reception staff, nurses and doctors and good at referring on for more complicated needs.”*
- *“Doctors are always quick to see you and receptionists are very pleasant.”*
- *“I have been a patient here for 28 years. All staff are caring and obliging and we know each other well. Though the doctors have come and gone we are as a family. Happy with our practice.”*
- *“No long wait to book appointments. Appointments run on time. Friendly Staff. Knowledgeable Doctors”*

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



- *“Very happy with the surgery in every aspect.”*
- *“Everyone in Glossop speaks very highly of the practice.”*
- *“It is an excellent practice, highly recommended.”*
- *“Always had good care. Easy to get an appointment.”*