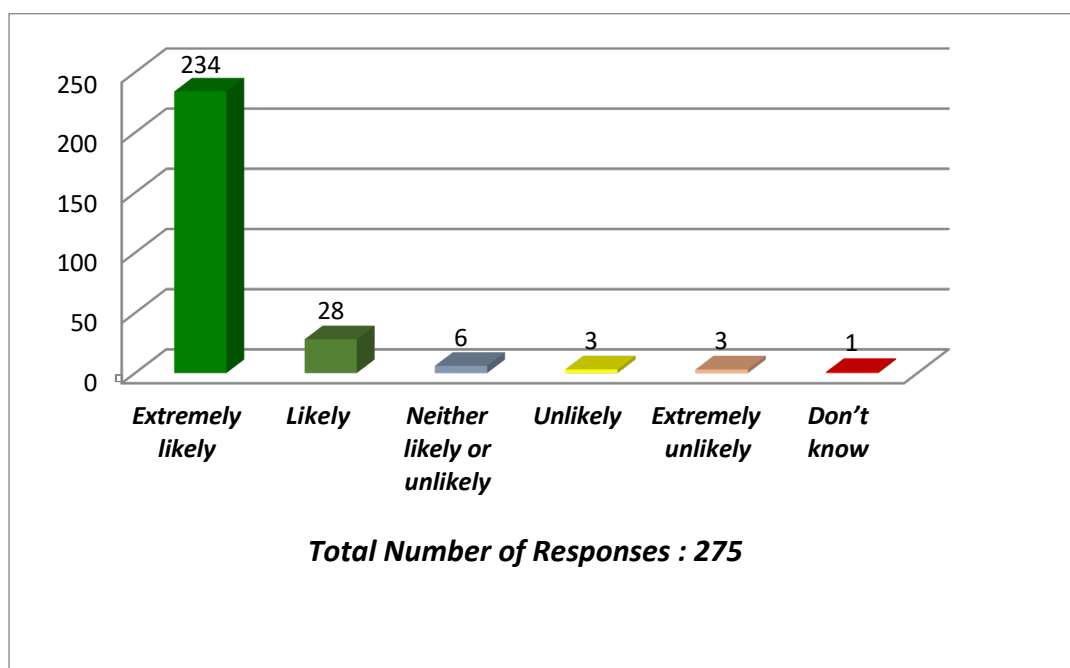


Simmondley Medical Practice

Friends and Family Test – Results Feb 2023 – Apr 2023

How likely are you to recommend our GP practice to friends and family, if they needed similar care or treatment.



Here is what our patients say;

“I was extremely touched by the concern for me shown by Simmondley Medical colleagues. In fact, I cried after a phone call to think that you had my welfare at heart. Thank you all so much. You are really the best of caring people.”

“I was listened to. Enough time was spent in examining me. A clear answer was given that I had confidence in. Thanks to the doctor. I liked the reminder text of the appointment time.”

“I got an appointment the same day in my lunch hour. The Doctor was very pleasant, and I got my prescription!”

“Always seen promptly if you are unwell by any of the team. Any required blood tests etc etc completed very quickly. Very helpful surgery which I am very pleased to be registered too. Thank you, Simmondley Medical Practice.”

“I would much more preferred to see the doctor in person, but the response from the telephone conversation was good.”

“I was contacted by the Surgery to attend for a blood pressure test as I had not been seen as a patient for 5 years. Also asked some additional questions around height, weight and alcohol. Good in principle, not as exhaustive as well man scheme”

“The Dr is very strong for a young lady, and she tells you how it is. And I need reminding of my own obligations to look after myself better”.

“I can only say that my visit was successful. The Doctor was very helpful she put my mind at ease. The only reason I gave good and not very good was the half hour wait. That was not the doctor's fault. Guess it's just the way things are at the moment”.

“I'm always more than satisfied with the care I get from Simmondley Medical Practice. The nurses always make me feel relaxed they are friendly and very professional. All the staff go that extra mile and do so with a welcoming smile. Kind regards”

“I was seen by the doctor 15mins after my appointed time. Which is understandable. Some patients need a little longer consultation. I was satisfied with the way I was seen.”

“Got to be one of the Best Medical Practices in the UK”

“The nurse was very helpful & informative. However, I was disappointed that the only tests carried out on my blood was for cholesterol & diabetes. My last well woman check-up included hormones, liver & ovarian cancer test. Need to see my GP for this.”

“I was impressed Dr was checking that nothing else needed to be done from her end to assist me in a referral.”