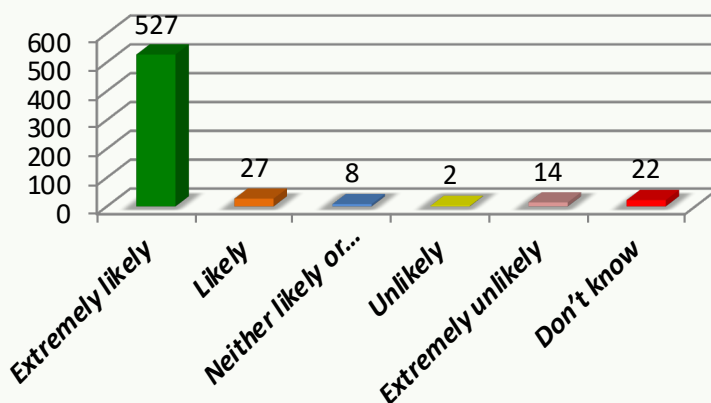


Simmondley Medical Practice

Friends and Family Test – Results Aug 2019 – Oct 2019

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Here is what our patients say;



Some Patients' Comments:

- *"First visit to this nurse today. She was so pleasant, reassuring and caring she adds so much to the Practice."*
- *"Simmondley medical practice is by far the best, all the staff are so helpful and friendly."*
- *"Excellent service."*
- *"Excellent review experience with excellent nurse. Appointment made easily and seen on time. Got loads of good advice and dealt with really professionally."*
- *"I find that all the staff doctors and nurses are always very helpful and obliging."*
- *"Very pleased with early appointment and treatment."*
- *"Always prompt professional and friendly."*
- *"First class doctor thank you"*
- *"Very pleasant reception staff, the doctor dealt with my visit in a careful and thorough way. Appointment on time within a few minutes of my allotted time."*
- *"Practice nurses are all great. Really friendly and helpful."*
- *"The GP I saw was really nice and efficient."*
- *"The nurse was very friendly and knew what she was doing and made you comfortable."*
- *"Very pleasant nurse and gave injection with care hardly felt it."*
- *"The receptionist went out of her way to offer me the earliest appointment and is always very pleasant."*
- *"The nurse I saw this morning for the first time was lovely."*
- *"We have always been very satisfied with the surgery Doctors, staff and the general set up of the way the surgery is organised so glad we live so close."*
- *"I had an appointment on Friday with my doctor, who really assured me and made me feel at ease."*
- *"Got appointment straight away. In, seen to and out - no messing. Excellent thank you."*
- *"Great to be able to book online appt with nurse at a convenient time."*
- *"As ever, a really helpful, joyous and positive experience at Simmondley Medical Practice."*
- *"Just a big thank you for all you do I've been at the practice for 15 years and have never had anything other than brilliant professional and caring treatment."*
- *"The doctor is one of the best doctors I have ever had, so caring. Even went out of the way to ring me while I was in hospital. I'm so thankful"*
- *"Always first class treatment, by all whom work at Simmondley medical practice, thank you"*