

## Chair Annual Report 2022 to 2023

### Simmondley Participation Group

In this last year I feel like the PPG members have got back to holding meetings up personal and together like pre Covid times. There seems to be more buoyancy within the members, now Covid rules have all but gone, obviously the knock on effect is that the members are more busy than ever within their personal lives too, which leads to better personal wellbeing but brings to mind that each and every one must be acknowledged for their devotion of time not just in attending the meetings but for the work that is carried out behind the scenes.

I'd like you to just take a minute or two to reflect on some of your achievements this last year:

We held our annual Christmas raffle and for a change we ran two raffles side by side, one for adults and a second for children, Dr Jha kindly donated the cost of the two winning hampers.

This year the sole beneficiary was Glossop's very own Talking Newspapers, which is one of Glossop Bureau's many projects. We raised £175.00 and a cheque was presented at the practice in the presence of the Chronicle's photographer and an article then followed in the paper. Thank you to Yvonne for shopping and putting together another lovely hamper, to all who donated prizes and to the front desk staff at the practice who sold the tickets and contacted the winning patients.

Glossop as a community and our practice and patients are now just over a year in with our new health provider, Derbyshire. It has not been without teething issues. Lesley works hard to ensure that the Glossop voice is included at Joined Up Care Derbyshire meetings, and she reports back to the practice. Both the practice and patients may have seen some changes, initially perhaps in the paperwork and slowly to the services, however for such a big change everything is still in its infancy. Strong liaison links are being made and maintained to keep the Glossop patients' voices heard.

## Chair Annual Report 2022 to 2023

### Simmondley Participation Group

In July we were asked by the practice look at Practice Websites, regarding their aesthetics and how user friendly they were to the patient, some investigation was carried out and our findings were reported back to the practice for their perusal.

Another year on and by the end of October, we will have completed **9 years** of monitoring and recording the findings from the Friends and Family survey. This has been led by Mike.

Mike along with Sue and Yvonne hold regular meetings to discuss the data and comments that Mike receives and inputs into the system. At the meetings they decide what to include in the quarterly reports that Mike then produces and uploads to the practice website.

We have members, who are dedicated not just to our own patients, who hold roles and attend meetings and offer training outside our PPG that help both our patients and those in local area too. We are lucky to have you on our team and thank you for your efforts and feedback.

So, from me, a big personal thank you to everyone for all you do, for your commitment to the PPG at meetings and behind the scenes. The voluntary work that you fit in amongst your busy lives, you all make my life as Chair very simple. One must not forget the staff at Simmondley Medical Practice, for your good hospitality and especially Debbie for great liaison. Thank you.