

Simmondley Medical Practice Patient Participation Group (PPG)  
Year Summary 2019 – 2020

Simmondley PPG members, along with everyone else, has found themselves in most unusual times, living through the Covid-19 pandemic.

It has put a hold on the way we usually meet, and we have had to learn to adapt, which has proven difficult for some members through lack of technology.

However, I would like to take time to reflect on the past year as a reminder of what we have achieved:

Yet gain the traditional Simmondley PPG Christmas Raffle was held in conjunction with Simmondley Medical Practice staff. As always, we would like to thank the staff for their part in selling the tickets, and to all who provided prizes, and to Dr Jha for drawing the winning numbers. This year's beneficiary was Read my Lips, High Peak and Tameside, and they received their donation of £150.00 at a cheque presentation in February.

Until the pandemic the PPG members continued to receive feedback on the PNG and life at the Bureau, much thanks to Lesley who has kept us up to date.

Our Friends and Family survey has now had its 6<sup>th</sup> Birthday. The PPG have been collating the patients views and comments and have produced and displayed quarterly their findings on the practice website. Please can I thank Mike, Yvonne and Sue for their continued efforts and support on this.

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In light of the pandemic the practice itself have had to take on many new procedures to ensure both the safety of the staff and patients. There have been several positive comments on the Friends and Family Survey as to how safe the patients have felt when coming to the practice. The PPG would like to thank all the staff for their dedication and hard work made more difficult through the wearing of PPE and all the associated extra vigilance that is needed to help keep everyone safe.

Finally, I would like to thank all members who give up their time freely to help the PPG, which I feel is positive and is a valuable support group to the practice.

I would like to express special thanks to Mike and Ian who have held their positions and roles so well it has made my job considerably easy.

I hope that you all continue to remain safe, well and sane and like so many people I look forward to meeting face to face in the future.

Edna  
Chair