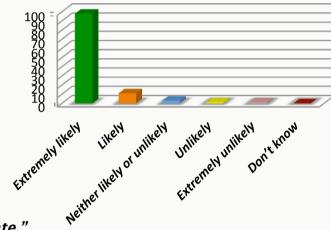
Simmondley Medical Practice

Friends and Family Test - Results May 2016 - July 2016

Patients' Comments:

- "I don't think this practice can be improved. The staff have been there many years, know their patients well & often go the extra mile to help. They are always cheerful & courteous & very caring."
- "Staff always helpful and polite. Always able to book appointment within early time frame."
- "Very personalised service. Always friendly and helpful. No problems to get in to see a doctor sometimes takes longer to see a nurse."
- "I had requests and concerns that were dealt with efficiently and compassionately and resulted in a full resolution of my needs."
- "Reception very helpful. All around fine."
- "Confidence in being able to get problems sorted out quickly."
- "Always get you in for an appointment, if they can't they try for nearest date."
- "All members of the medical and administrative teams are extremely efficient and helpful."
- "I would recommend the GP practice to friends as I find all very helpful."
- "Very helpful doctor and nurse on recent visits."
- "The receptionists and doctors are great. I don't come often but when I do it's good."
- "I don't feel I am ignored and I am treated with respect."

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



- "I'm extremely happy with this service."
- "Trust, it's as simple as that."
- "It is an excellent surgery with excellent staff."
- "Extremely good service"
- "Very helpful, friendly."