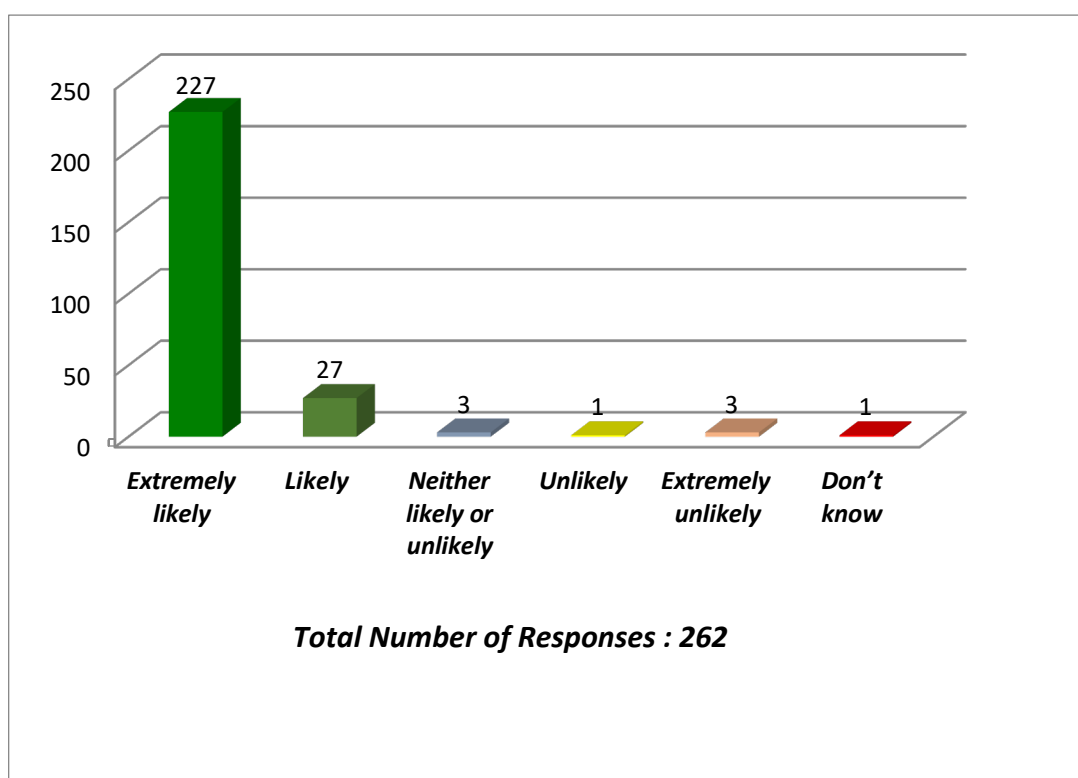


Simmondley Medical Practice

Friends and Family Test – Results May 2023 – Jul 2023

How likely are you to recommend our GP practice to friends and family, if they needed similar care or treatment.



Here is what our patients say;

“I wanted to talk about a leg issue that was concerning me. The doctor examined my leg very thoroughly, reassured me, and gave advice. I couldn't ask for more than that!”

“I always get a friendly and helpful service by the ladies on reception. I have never had to wait very long to see the Doctor and the nurses are also friendly. I'm 72 and been with a few surgeries but this is one of the best.”

“Needed a same day appointment for a face-to-face consultation. After being triaged by reception, was booked in the same day. Very good all round from start to finish. Excellent Drs”

“Booking in was easy, managed to get a same day. Also, the Dr was very pleasant and helpful.”

“Friendly staff. Answered phones straight away. Offered appointment as required. Just a bit of a wait (an hour) for GP but staff did update so no complaints”.

“The best staff and practice in Glossop. Everyone is so professional helpful and friendly.”

“I was worried about going in case the doctors didn't believe me but it was actually OK and I'm not as Scared now”

“The extended service is very accessible and prevented waiting for an appointment. Moreover, it is very good use of non-urgent appointments”.

“Have mobility issues so sending a photo is good way to not waste doctors time.”

“Always helpful, the nurse explains any questions clearly, I've being going there for years, and even though the staff and doctors have changed over the years, the excellent standard is still there.”

“As the nurse was dealing with an urgent call the doctor gave us our injection.”

“Fantastic surgery with great people who genuinely care about their patients”.

“The Dr was very professional and clear in her communication, but my appointment was an hour late.”