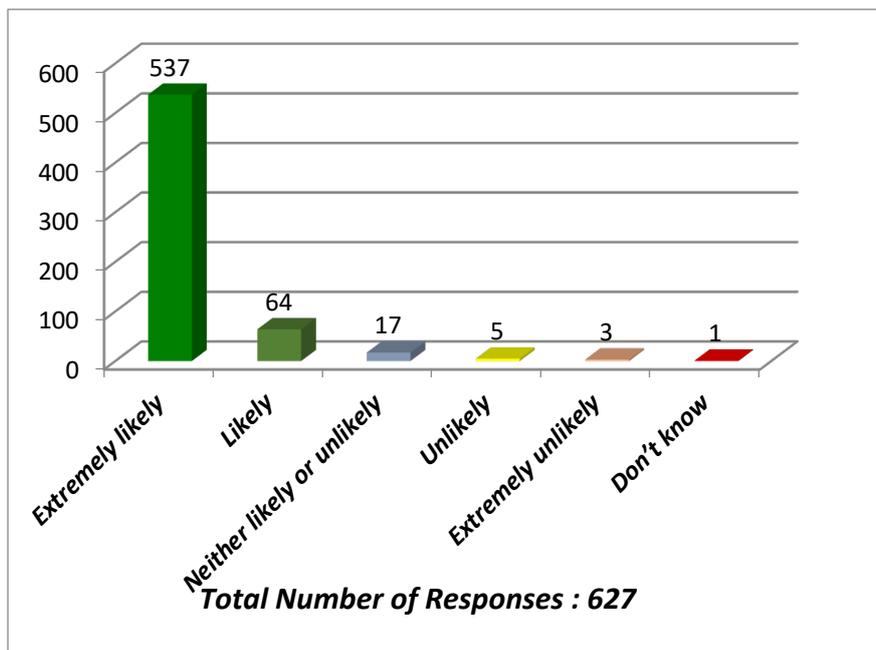


# Simmondley Medical Practice

## Friends and Family Test – Results Feb 2024 – Apr 2024

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment.**



## Here is what our patients say;

***“All staff i.e., administrative, and medical are always helpful, friendly, and patient in their interactions with me. They collectively provide me with an excellent service in treating my medical conditions.”***

***“Lovely staff who make you welcome as you arrive. Practice nurses who make sure your looked after and give first class care. Doctors who know how to help and support you during treatment. Highly recommended Practice.”***

***“Receptionists are always very helpful. Can always get an appointment. Doctors are easy to talk to. Nurses are happy to explain things, like medication and treatment etc. Can't really find anything to complain about.”***

***“Consultation with the Practice Nurse was conducted in an efficient and professional way but with a personal and friendly manner. Test results were available to me the next day via the NHS app and a follow-up text message from the practice prompted me to make a further appointment: I want to do what I can to look after my health and it's good to have such support.”***

***“They are good with me because I am a deaf person. Very helpful staff & GP”***

***“Same day appointments really help to reassure patients that they are taken seriously and gets treatment started without delay greatly aiding recovery”***

***“It was nice to see an ACP for a minor ailment rather than seeing a doctor. Freeing up time for the doctor to treat more appropriate patients 👍”***

***“Excellent reception staff, very helpful. Dr very thorough and explained everything.”***

***“As always, the service was efficient, courteous and overall faultless.”***

***“Simmondley Medical Practice is always .....friendly, helpful, respectful and professional they give their patients an excellent service thank you.”***

***“Always receive excellent treatment and leave feeling reassured having all things explained to me. Excellent as always”***

***“The doctor was very professional and puts you at ease, dealt with my condition very quickly to the right conclusion.”***

***” As always first class.”***

***“I have been in for several b12 jabs recently. I've felt welcome every time and I've appreciated the ongoing talks on each occasion so that I feel like a memorable human and not just “another patient”. Thank you!”***

***“The best practice in Glossop, All the staff are so friendly and professional.”***

***” Been with the practice over 35 years as always very polite and professional”***

***“Great place to visit doctors & very helpful staff. Great surgery 🙌”***

***“Telephone call occurred then stated. Clear, concise, and informative. Very reassuring.”***