

Simmondley Medical Practice

Friends and Family Test – Results November 2014 – January 2015

Patient Comments:

- *“Timely appointments and comprehensive clinics. The recent extension of hours (early mornings and weekends) shows the practice's interest in providing a good service to patients.”*
- *“I can always get an appointment quickly. Prescriptions come online and go straight to chemist electronically.”*
- *“We have received excellent support, advice and treatment over our 30 years as patients at this practice. Appointments are always available and visitors to our area have always been supported if necessary.”*
- *“The surgery has current initiatives and maintains its professional balance. The doctors are pleasant and listen to patient's comments and refer to other specialties as appropriate.”*
- *“I am always treated so professionally, yet in such a friendly manner! I always come away from a visit to this practice believing that the very best people has been done for me - and I've been a patient here for 26 years!”*
- *“Excellent client care / relationship. Always polite / willing to help. Try to fit in appointments at short notice.”*
- *“Always get an appointment. 24 Hours - 48 Hours. Cheerful and helpful staff.”*
- *“It has always been possible to book fairly immediate or same day Doctors appointments. First Class caring service, always received. Always quick referrals when follow up treatment required.”*
- *“Speedy appointments, often same day. Prompt medical action. Friendly welcoming staff.”*
- *“The staff at Simmondley Medical Practice have always been helpful and gone the extra mile to help in any way they can. They give a good service - excellent.”*

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

