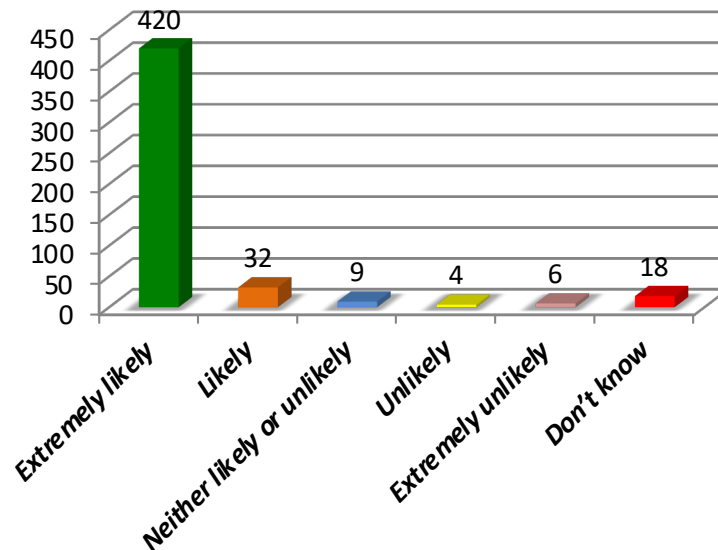


# Simmondley Medical Practice

## Friends and Family Test – Results Nov 2020 – Jan 2021

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

Here is what our patients say;



Some Patients' Comments:

- *"I appreciate being seen today, specially with all that's going on at the moment. Thanks"*
- *"Very pleased with arrangements and service thanks"*
- *"Excellent service this morning thank you"*
- *"Simmondley medical practice has ALWAYS been good to me for 20 years"*
- *"I have been cared for by this medical practice since it opened and wish to thank all for a wonderful caring, supportive job they all do for me and my family"*
- *"Thank you doctor and colleagues for continuing to provide an excellent medical service. One that has built on the community service over so many years"*
- *"Thank you, the nurse is brilliant. Really lovely and patient and makes it a pleasant experience every time we've visited, thank you"*
- *"I have been lucky. I went from 2003 to 2020 without a single day off sick. In 2003, I remember how you all looked after me so excellently"*
- *"The lady who did the vaccination was very very nice with a lovely attitude very smiley and happy. She made a cold morning seem very sunny"*
- *"No complaints very impressed" / "Nurse was very good too" / "Well organised surgery"*
- *"I was pleased because I am a deaf person, the nurse was very kind to take her mask off & talk to me slowly. Thank you"*
- *"Very good all round thank you for your professional dedication at this very trying time"*
- *"The nurse provided first class care and is a credit to your team thank you. Was very welcoming and efficient taking blood"*