## Chairman's Review of Year

- Members This year we have yet again lost and gained some members of the PPG.
   However, on behalf of everyone in the PPG would like to especially thank Irene for her many years of service and her contributions during that period
- Meetings Unfortunately, due to unforeseen circumstances we had to postpone two
  of our meetings this year, for this I can only apologise to those who have been
  inconvenienced over it
- NAPP The PPG is now registered with NAPP (National Association for Patient Participation). PPG members may access the NAPP website for information and guidance, the first year's payment was funded by the CCG, and Dr Jha has agreed to continue future funding. Thanks to lan for registering us
- Personal Achievements From an opportunity provided by the Community Paramedic David completed the 'Community First Responder' First Aider Training and has joined the team of Community Volunteer First Response Team. During his volunteer role to date he has been sent out to 44 patients in Glossopdale in response to life threatening 999 calls. He has also been involved in a number of Heartstart training courses in Glossop Schools. Well done David on behalf of PPG and Glossopdale
- Lesley was successful at interview and has been asked, and accepted, the position of Chair for Healthier Together South East Sector Public Voice Group. Well done Lesley
- Training Members of the PPG were offered, along with the local community, to attend
  Defibrillator training in Simmondley during May prior to Simmondley's Defibrillator
  being installed. We were honoured to be invited despite us not being involved with the
  project
- FF The Friends and Family Survey has continued throughout the year and has taken
  a change in format as now most responses are via text message. This new process,
  because of its management, continues to keep the survey anonymous. Mike, Sue and
  Yvonne meet regularly to sift through the responses and update the website quarterly
  with the outcomes. Many thanks to your continued work
- Over the past two years a small number of responses to the Friends and Family Survey have been non- favourable to the practice and these were collated and presented to Dr Jha in June. The meeting went well and Dr Jha has listened, and where possible ideas and practices have been put in place to try and minimise this type of response in the future. Thanks to all involved
- The PPG is regularly updated via Lesley on the activities of the PNG (Patient Neighbourhood Group). These updates often include information on the CCG (Clinical Commissioning Group), the Community Paramedic, Glossop Volunteer Centre, (rebranded The Bureau from 21<sup>st</sup> July this year with funding secured until March 2018), Care Together, Healthwatch Derbyshire, and development of the Dementia Friendly workshops to encourage Glossopdale to be much more Dementia Friendly. Thank You Lesley for the very informative updates
- Patient Access Record Dr Fitton's Secondment and the PPG's input on the trial ended early this year, however since then the practice has the recommended number of patients able to access their notes on line with approximately two per week looking to gain access to their records

- Christmas Raffle The raffle raised £135.00 and this year's sole beneficiary was the New Macmillan Unit at Tameside Hospital. Many thanks to everyone who got involved and to Dr Jha for drawing the winning tickets. Letters of thanks were sent to the local businesses who donated prizes
- Over 75's Champion This very successful pilot scheme came to an end this summer.
  The role has been taken on at community level and we wish them every success. The
  new community role was influenced on the success of our own over 75's Champion
  here at Simmondley which is most definitely something to be proud of. Much thanks
  must be attributed to Kim the Champion and to Lesley and David for their support and
  guidance. At the end of her term at Simmondley Medical Practice Kim left for a new
  role of employment. On behalf of the PPG I would like to thank her and wish her good
  luck in her new role
- PPG Members Please join me in thanking all members for their continued contribution to the meetings, writing of minutes, agendas and preparation of financial reports. Thanks also to those who can spare more of their time and contribute to the Glossopdale Community meetings to help with the future of our health care. Further thanks to Dr Jha and his staff for being here for us