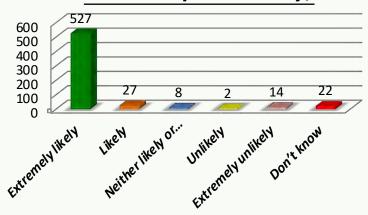
Simmondley Medical Practice

<u>Friends and Family Test – Results Aug 2019 – Oct 2019</u>

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment? <u>Here is</u> what our patients say;



Some Patients' Comments:

- "First visit to this nurse today. She was so pleasant, reassuring and caring she adds so much to the Practice."
- "Simmondley medical practice is by far the best, all the staff are so helpful and friendly."
- "Excellent service."
- "Excellent review experience with excellent nurse. Appointment made easily and seen on time. Got loads of good advice and dealt with really professionally."
- "I find that all the staff doctors and nurses are always very helpful and obliging."
- "Very pleased with early appointment and treatment."
- "Always prompt professional and friendly."
- "First class doctor thank you"
- "Very pleasant reception staff, the doctor dealt with my visit in a careful and thorough way. Appointment on time within a few minutes of my allotted time."
- "Practice nurses are all great. Really friendly and helpful."
- "The GP I saw was really nice and efficient."
- "The nurse was very friendly and knew what she was doing and made you comfortable."
- "Very pleasant nurse and gave injection with care hardly felt it."
- "The receptionist went out of her way to offer me the earliest appointment and is always very pleasant."
- "The nurse I saw this morning for the first time was lovely."
- "We have always been very satisfied with the surgery Doctors, staff and the general set up of the way the surgery Is organised so glad we live so close."
- "I had an appointment on Friday with my doctor, who really assured me and made me feel at ease."
- "Got appointment straight away. In, seen to and out no messing. Excellent thank you."
- "Great to be able to book online appt with nurse at a convenient time."
- "As ever, a really helpful, joyous and positive experience at Simmondley Medical Practice."
- "Just a big thank you for all you do I've been at the practice for 15 years and have never had anything other than brilliant professional and caring treatment."
- "The doctor is one of the best doctors I have ever had, so caring. Even went out of the way to ring me while I was in hospital. I'm so thankful"
- "Always first class treatment, by all whom work at Simmondley medical practice, thank you"