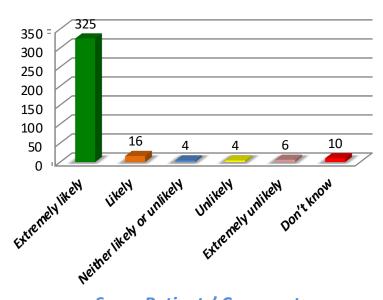
## **Simmondley Medical Practice**

## Friends and Family Test - Results Feb 2021 - Apr 2021

How likely are you to recommend our GP practice to friends and family, if they needed similar care or treatment?

## Here is what our patients say;



## **Some Patients' Comments:**

- "I would like to thank you to the nurse this morning. She put me completely at ease and then went above and beyond and helped me with car. Thank you"
- "As always, your care and assistance is wonderful, and we are lucky to have you. Kind regards"
- "The reception was so helpful, understanding and had an enormous amount of knowledge and patience yesterday, when organising various appointments for me"
- "Lovely staff"
- "Throughout the pandemic Simmondley medical practice have given a great service in these very difficult circumstances"
- "Always first-class care, from the doctor and lovely nurse, thank you"
- "Your service was first class, and I felt at ease under the present circumstances. Thank you"
- "I made a best choice to move there. Its like a family. Thank you for the patience because I am a deaf person"
- "Fantastic service, thank you"
- "The process was enjoyable which I know is something odd to say when you're having your bloods taken!"
- "By far the best practice I have ever been. The staff are fantastic and very helpful"
- "The nurse was lovely; I couldn't have asked for more. Thank you"