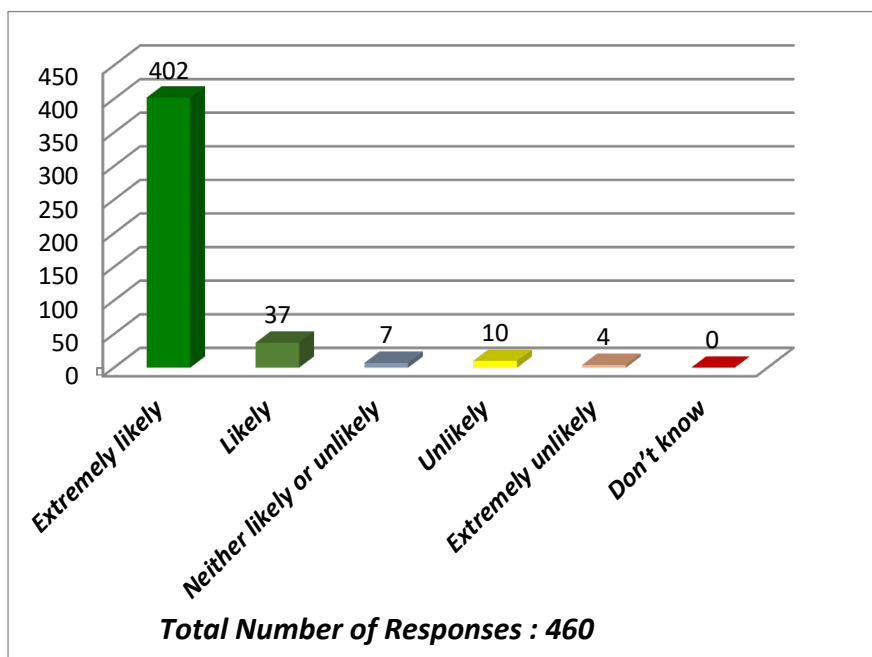


# Simmondley Medical Practice

## Friends and Family Test – Results May 2025 – Jul 2025

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment.**



## **Here is what our patients say;**

*“I think the practice is efficient and I find everybody professional and friendly”*

*“Comments= as always the treatment to myself was excellent 🙌”*

*“Getting appointment that suited was no problem Didn't have to wait long in reception  
Helpful staff”*

*“Got an appointment on the same day, didn't have to wait long, was satisfied with  
Doctor's explanation, etc.”*

*“Very good service as usual, lovely Drs & Nurses and Office Staff”*

***“Very professional and informative, the nurse answered and gave good advice on some questions I asked as a result I felt more positive.”***

***“1st class service”***

***“I arrived for my appointment, and I was greeted with a warm and welcoming smile, which immediately put me at ease. The nurse took the time to explain all my test requirements and kept me informed throughout the process of drawing my blood, ensuring I felt comfortable and reassured. Thank you”***

***“Appt obtained at short notice and subsequent blood tests arranged for the next day.”***

***“Very informative, very friendly and efficient as always. Plus very reassuring and positive.”***

***“Excellent support from all departments of the practice.”***

***“Excellent assessment friendly and good at explanation”***

***“Appointment with practice nurse for vaccination - friendly, caring and helpful visit. Cannot be faulted.”***

***“I was given an appointment at the time I wanted, and surgery was running almost on time. The doctor gave me all the advice and reassurance that I needed.”***

***“The Dr was great really understanding listen to my concerns about my child, explained everything clearly and explained a plan moving forwards.”***

***“Only 5 minute wait. Thorough diagnosis”***

***“Only a day to wait for an appointment; On time, very thorough meeting with GP, and prescription ready for pick up in 5 minutes Excellent service thank you !”***

***“My telephone appointment was at the time I was given, and my doctor gave me more options to explore my medical concerns. I was happy with my appointment.”***

***“Always a good experience. I went feeling very unwell. My GP was very thorough and was able to diagnose my problem. On medication and feeling slightly better already.”***

***“The tel appointment was excellent thanks”***

***“I went for bloods never felt a thing brilliant service and very polite”***

***“Great service as always- fully recommend this practice.”***

***“Always excellent care and advice from the entire care team”***

***“Clear detailed discussion of my test results. Clear way forward plan, appointment at hospital arranged quickly.”***

***“Quick and efficient service, appointment was on time. Very quick follow up appointment made”***

***“Fantastic as always”***

***“The visit went very well as always the surgery and staff are always so pleasant and helpful very patient and I feel they deserve medals and appreciation from patients visiting”***

***“Professional and efficient.”***

***“Seen quickly and follow up appointments given swiftly”***

***“Seen on time. Friendly receptionist. Gp immediately diagnosed my problem and arranged for medication. A very good overall experience.”***

***“Seen promptly and efficient booking process. All good.”***

***“Excellent service, my scan was done really quickly and the results and phone call with my results put my mind at rest in a short space of time”***

***“Prompt phone call from the nurse and helpful discussion re-my blood test results”***

***“Excellent medical practice, with an exceptional hardworking GP, whom really knows and cares about her patients. Thank you.”***

***“Got an appointment the same day with a GP then also with a nurse for blood test.”***

***“Quick appointment. Fully understood my problem and arranged suitable treatment.”***

***“Great advice, research completed prior by nurse and printed of relevant info to ensure I was provided with relevant information.”***

***“Excellent personal friendly service. Receptionist went to so much trouble to ensure I received the support and advice I needed. Thank you .”***

***“I felt listened to and all test done efficiently.”***

***“Fantastic as always, from reception to Dr, to tests to results back to reception and Dr nothing is ever any bother”***

***“I was treated with kindness and respect and listened to. Couldn't ask for more”***

***“Excellent Practice the staff and GP couldn’t do enough for me. First Class Service.”***

***“Hi I was very surprised to see it was very modern inside, not like it was many years ago, I was treated very well and had my blood taken within 2 minutes of arrival, overall, very pleased”***

***“Best Medical Practice in Glossop n surrounding areas they care for their patients”***

***“As always, prompt, efficient and professional. 5 stars.”***

***“Great service from the receptionists and from the Doctor. Very reassuring.”***

***“I found my GP to be sympathetic and helpful.”***

***“The staff are always kind and friendly. The doctor was both charming and sympathetic. She explained everything I needed to do and I came away feeling so much better.”***

***“Very helpful, receptionists were polite dr I saw was helpful and listened to my problems .”***

***“Receptionist was friendly, and helpful Appointment was at a convenient time and only a few days from my request. GP friendly but professional. She was thorough an helpful. Medication available the following day.”***

***“A doctor whom truly knows, remembers and cares for her patients. Thank you.”***

***“Delighted to be given an appointment on the same day. The Locum Doctor dealt with the issue highly efficiently which resulted in a prescription and referral for physiotherapy. It would be better patient service if the person answering the telephone gave their name.”***

***“Very helpful receptionist when making the appointment. Appointment on time. GP was friendly, helpful, clear and took action immediately.”***