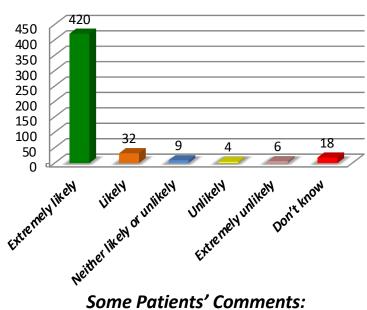
## **Simmondley Medical Practice**

## Friends and Family Test – Results Nov 2020 – Jan 2021

## How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



## Here is what our patients say;

- "I appreciate being seen today, specially with all that's going on at the moment. Thanks"
- "Very pleased with arrangements and service thanks"
- "Excellent service this morning thank you"
- "Simmondley medical practice has ALWAYS been good to me for 20 years"
- "I have been cared for by this medical practice since it opened and wish to thank all for a wonderful caring, supportive job they all do for me and my family"
- "Thank you doctor and colleagues for continuing to provide an excellent medical service. One that has built on the community service over so many years"
- "Thank you, the nurse is brilliant. Really lovely and patient and makes it a pleasant experience every time we've visited, thank you"
- "I have been lucky. I went from 2003 to 2020 without a single day off sick. In 2003, I remember how you all looked after me so excellently"
- "The lady who did the vaccination was very very nice with a lovely attitude very smiley and happy. She made a cold morning seem very sunny"
- "No complaints very impressed" / "Nurse was very good too" / "Well organised surgery"
- "I was pleased because I am a deaf person, the nurse was very kind to take her mask off & talk to me slowly. Thank you"
- "Very good all round thank you for your professional dedication at this very trying time"
- "The nurse provided first class care and is a credit to your team thank you. Was very welcoming and efficient taking blood"

Based on 489 Patient responses. Quarter 1(7) – Compiled by Simmondley Medical Practice Patient Participation Group.